



## Press Release

U.S.	Montreal	Asia-Pacific
Erica Fidel	Michael Malynowsky	Doris Wong
Intermarket	Positron Public Safety Systems Inc.	IPC
+1 212 754 5448	+1 514 345-2200	+65 6395 4860
efidel@intermarket.com	mmalynowsky@positron911.com	doris.wong@ipc.com

### **Positron Public Safety Systems Launches the Emergency Communication and Collaboration Platform with Cisco**

*The new standard in Citizen-to-Authority and Authority-to-Authority Communications*

**August 4, 2008, Montreal, QC:** Positron Public Safety Systems (PPSS), an IPC company, announced today the launch of the Emergency Communication and Collaboration Platform (ECCP), an IP-based solution for global, regional and local public safety agencies. The ECCP integrates PPSS's VIPER (Voice over IP for Emergency Response) with Cisco Unified Communications Manager solutions. Additionally, PPSS is announcing that VIPER has met the Cisco Technology Developer Program criteria for interoperability with the Cisco Unified Communications Manager product, version number 6.

The mission of public safety agencies is to protect and serve their communities. Legacy emergency calling systems are no longer sufficient to meet the growing needs of citizen-to-authority communication, considering the multiple forms used by today's citizens, including VoIP, video, e-mail and SMS messaging. Citizen-to-authority emergency communication services must evolve to work with the technologies citizens use.

The PPSS Citizen-to-Authority Emergency Communication and Collaboration Platform that is integrated with Cisco's Unified Communications Manager delivers a fully integrated IP-based capability that handles all citizen-to-authority emergency communications. The platform is designed to strengthen public safety access points immediately and evolve, over time, into fully realized IP-based Emergency Communication and Collaboration Centers – the dawn of the EC3.

"Current PSAP's need a path to migrate towards a future set of capabilities consistent with the new NET 911 Act, calling for a national migration plan to IP-based emergency communications. There is clearly an opportunity to converge voice, video and data into a mission-critical environment" said Jeff Vining, Vice President for public safety research at Gartner. "Using IP is a cost-effective approach to modernizing current



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operations, while at the same time delivering inherent disaster recovery benefits to provide a truly resilient environment.”

“At PPSS we are pleased with the ongoing success of our Voice over IP for Emergency Response (VIPER) solution. With over 400 agencies serving over 1,800 positions installed, and growing, VIPER is helping our customers to gracefully move towards the utilization of IP for their emergency call handling services. Our collaboration with Cisco Systems is a further testament to the flexible design of the VIPER platform and our commitment to enable IP services within the public safety community” said Darrin J. Reilly, President, Positron Public Safety Systems, Inc. “It is an important time in our history and it is exciting to be setting the standard to meet the evolving needs of public safety agencies locally, and around the world.”

The Cisco Technology Developer Program sets criteria for interoperability testing by independent third parties and enables leading product and services firms to deploy innovative business solutions. The program provides enterprise or service provider customers with information regarding Cisco products and services that an independent testing facility has tested and found to interoperate with Cisco networking technology.

### **About Positron Public Safety Systems**

Positron Public Safety Systems Inc., a division of IPC, is a leader in fully integrated, end-to-end public safety solutions for call handling and applications that enable end to end dispatching solutions and services. Established in 1970, Positron has more than 38 years' experience delivering indispensable applications and over 25 years of developing public safety solutions. With offices throughout the world, Positron's global footprint extends from the United States and Canada through Europe, Africa, Latin America, Australia, Asia and the South Pacific. Find out more at [www.positron911.com](http://www.positron911.com).

### **About IPC**

IPC is a leading provider of indispensable communications solutions to global enterprises. With more than 30 years of expertise, IPC provides its systems and services to the world's largest financial services firms, as well as to public safety; government; power, energy and utility; and transportation organizations. IPC offers its customers a suite of products and enhanced services that includes advanced Voice over IP technology, and integrated network and management services to over 40 countries. Based in Jersey City, NJ, IPC has over 1400 employees throughout the Americas, Europe and the Asia Pacific regions. For more information, visit [www.ipc.com](http://www.ipc.com).



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